



Interagency Dispatch Implementation Project (IDIP)

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Welcome

- Meeting is being Recorded
 - Recording will be available on IDIP Website
 - Handouts (Included in Invitation)
 - October 2014 Dual Signature Letter (Jim Douglas/Tom Harbour)
 - IDIP Project Plan/Charter (Revalidated July 2014)
 - Dispatch Study History Summary
- House Keeping
 - Listen Only Mode
 - Q/A – Phone and Live Meeting
- Website <http://www.forestsandrangelands.gov/WFIT/>
- Email: idip@fs.fed.us



Briefing Objectives

- Share IDIP Project Plan / Charter Goals
- Solicit Leadership feedback on timelines, impacts and potential barriers to success.



IDIP Clarification

The previous “IDIP” 2012 (Interagency Dispatch *Improvement* Project) is a foundational part of the current IDIP but with the same acronym.

The acronym IDIP 2014 is for the Interagency Dispatch *Implementation* Project.



Dispatch Study History

- Multiple studies and assessments have been conducted over the preceding 10 years.
 - Dispatch Study History Summary Handout
- No more Study Needed.
- Time to Implement.



Current Direction

- July 2014, the IDIP Project Plan / Charter is signed by the DOI and the FS to provide the authority and set the framework to:
 - Create three SME groups to support the implementation of the key recommended actions from the previous assessments and reviews.
 - Conduct national implementation of those action items.
 - Protect program efficiency and provide cost effectiveness.
 - Implement standardization to increase efficiency and improve safety.



2014 IDIP Key Task #1

Computer Aided Dispatch Standardization (CADS)

- Meet the requirement of both Departments and the Office of Management and Budget (OMB) to report each agency's IT acquisitions. Provide documentation as required by the Clinger-Cohen Act of 1996.
- Examine COTS CAD capabilities to meet the mission and produces a minimum needs assessment for future acquisitions.
- Develop business case and investment proposals for Wildland Fire Information and Technology (WFIT) review and approval.



2014 IDIP Key Task #1

Computer Aided Dispatch Standardization (CADS)

- Upon approval to proceed with an investment, provide ongoing dispatch business support and engagement for implementing the investment decision.
- Develop functional requirements for dispatch operations (e.g. radio consoles, telephone systems/sets, computer system capability, software suites/licensing, printers and IT support) while improving consistency and compatibility.



2014 IDIP Key Task #2

Interagency Dispatch Operations Guide (IDOG)

- Create an IDOG and provide leadership intent to the Dispatch Efficiency Working Group (DEW).
 - Combine all Federal, State and Tribal dispatch operations into one guide (similar to ISMOG, IHOG, etc.).
- Achieve the intent of the Interagency Strategy for the Implementation of Federal Wildland Fire Management Policy.
 - Consistent application of interagency policy, staffing levels and management through common terms, procedures, governance and operational standards for dispatch centers.



2014 IDIP Key Task #3

Governance

- Determine and implement appropriate structure, funding policies, decision processes and delegation of authorities used to manage dispatch operations to improve efficiency and effectiveness.
- Address organization governance structures and processes for shared dispatch operations including:
 - Membership, authorities, roles and responsibilities, decision processes and funding.



2014 IDIP Key Task #3

Governance

- Implement changes to operational practices, business practices and standards across agencies to increase operational efficiency while effectively meeting mission requirements.
- Establish clear accountability and continuity of operations regarding dispatch governance and policies.
- Balance the dispatch workload to determine optimal hours of operation, staffing and organizational structures.
- Identify and implement changes to to define areas of responsibility and identify logical consolidations.



IDIP Timeline & Goals

- Approximately 18 months to complete.
 - Project Plan & Timelines available late December 2014.
- Fulfill Departmental Interagency direction to implement change.
- Execute within the reality of current budgets / trends for future budgets.
- Deliver an efficient & safe dispatch operation based on the most effective decision support tools that can be purchased, developed, or produced regardless of source.
- Remove existing barriers identified in previous studies.



IDIP Timeline & Goals

- Be acceptable to interagency partners and stakeholders.
- Development of consistent policies and regulations which are Interagency in nature, even if still separate across partner agencies.
- Reflect the tension between trade-offs necessary for any additional equipment/ investments.
 - Minimize new investments where savings cannot be demonstrated.



We Need Your Help

- Report recent and ongoing optimization and consolidation actions of dispatch centers (Federal or State) that were independently taken or supported by the IDOPP Toolbox to IDIP (IDIP@fs.fed.us).
 - Including Lessons Learned
- Send Your Best and Brightest for SME Teams when Requested



IDIP Team

- Management Steering Team – Dick Bahr DOI / Ron Bertsch FS
- Steering Team Liaison – Susie Stingley-Russell FS
- WFIT Liaison – Laura Hill FS / Dick Bahr DOI
- IDIP Coordinator – Kolleen Beesley
- Communications – Linnea Keating
- NFFE Representative – TBA
- Oversight Team – Laura Hill FS / Betsy Walatka FS
- Governance / Staffing / IDOG Co-Leads - Ken Maas FS / Eric Roberts FS
- CAD Lead – Betsy Walatka FS / Laura Hill FS
- Project Support – Bob Kuhn Sundance Consulting Inc.



Conclusion

- Briefing Objectives
 - Share IDIP Project Plan / Charter Goals
 - Solicit Leadership feedback on timelines, impacts and potential barriers to success.
- Questions / Answers
 - Live Meeting
 - Phone



Thank you!

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<http://www.forestandrangelands.gov/WFIT>

FEEDBACK: idip@fs.fed.us